



# Data Protection Policy

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## 1. Purpose and context

Our Academy aims to ensure that all data collected about staff, students, parents and visitors is collected, stored and processed in accordance with the General Data Protection Regulation (UK GDPR). This policy applies to all data, regardless of whether it is in paper or electronic format.

## 2. Legislation and guidance

This policy meets the requirements of the General Data Protection Regulation (UK GDPR), and is based on guidance published by the Information Commissioner's Office and model privacy notices published by the Department for Education.

This policy also complies with other Academy Funding Agreements and Articles of Association.

## 3. Definitions

| Term                    | Definition                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Personal data           | Data from which a person can be identified, including data that, when combined with other readily available information, leads to a person being identified                                                                                                                                                                                                                                                                                             |
| Sensitive personal data | Data such as: <ul style="list-style-type: none"><li>• Contact details</li><li>• Racial or ethnic origin</li><li>• Political opinions</li><li>• Religious beliefs, or beliefs of a similar nature</li><li>• Where a person is a member of a trade union</li><li>• Physical and mental health</li><li>• Sexual orientation</li><li>• Whether a person has committed, or is alleged to have committed, an offence</li><li>• Criminal convictions</li></ul> |
| Processing              | Obtaining, recording, storing, altering or destruction data                                                                                                                                                                                                                                                                                                                                                                                             |
| Data subject            | The living individual whose personal data is held or processed                                                                                                                                                                                                                                                                                                                                                                                          |
| Data controller         | A person or organisation that determines the purpose for which, and the way personal data is processed                                                                                                                                                                                                                                                                                                                                                  |
| Data processor          | A person, other than an employee of the data controller, who processes the data on behalf of the data controller                                                                                                                                                                                                                                                                                                                                        |

## **4. The Data Controller**

Our Academy processes personal information relating to students, staff, parents, students' emergency contacts and visitors, and, therefore, is a data controller.

The Academy is registered as a data controller with the Information Commissioner's Office and renews this registration annually.

## **5. Data protection principles**

The UK GDPR is based on the following data protection principles, or rules for good data handling:

- Data shall be processed lawfully, fairly and in a transparent manner in relation to individuals
- collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes; further processing for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes shall not be considered to be incompatible with the initial purposes.
- adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.
- accurate and, where necessary, kept up to date; every reasonable step must be taken to ensure that personal data that are inaccurate, having regard to the purposes for which they are processed, are erased or rectified without delay.
- kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed; personal data may be stored for longer periods insofar as the personal data will be processed solely for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes subject to implementation of the appropriate technical and organisational measures required by the UK GDPR in order to safeguard the rights and freedoms of individuals.
- processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.

## **6. Roles and responsibilities**

The Trustees have overall responsibility for ensuring that the Academy complies with its obligations under the UK GDPR.

Day-to-day responsibilities rest with the CEO. The Data Protection Lead will ensure that all staff are aware of their data protection obligations, and oversee any queries related to the storing or processing of personal data. Staff are responsible for ensuring that they collect and store any personal data in accordance with this policy. Staff must also inform the school of any changes to their personal data, such as a change of address.

Data breach reporting is mandatory under the UK GDPR and all staff are aware of their obligation to report data breaches without delay.

## **7. Privacy/Fair Processing Notice**

### **7.1 Students and parents**

We hold personal data about students to support teaching and learning, to provide pastoral care and to assess how the Academy is performing. We may also receive data about students from other organisations including, but not limited to, other schools, Local Authorities, the Department for Education and the National Health Service.

This data includes, but is not restricted to:

- Contact details
- Results of internal assessment and externally set tests
- Data on student characteristics, such as ethnic group or Special Educational Needs and Disabilities
- Exclusion information
- Details of any medical conditions

We will only retain the data we collect for as long as is necessary to satisfy the purpose for which it has been collected. We will not share information about students with anyone without consent unless the law and our policies allow us to do so. Individuals who wish to receive a copy of the information that we hold about them/their child should refer to sections 8 and 9 of this Policy.

Once our students reach the age of 13, we are legally required to pass on certain information to the youth support services within the local authority, which has responsibilities in relation to the education or training of 13-19 year-olds. Parents, or students, if aged 16 or over, can request that only their name, address and date of birth are passed on, by informing the relevant Head of School/Service.

We are required, by law, to pass certain information about students to specified external bodies, such as our Local Authority and the Department for Education, so that they can meet their statutory obligations.

### **7.2 Staff**

We process data relating to those we employ to work at, or otherwise engage to work at, our Academy. The purpose of processing this data is to assist in the running of the Academy, including to:

- enable individuals to be paid
- facilitate safer recruitment practice
- support the effective performance management of staff
- improve the management of workforce data across the education sector
- inform our recruitment and retention policies
- allow better financial modelling and planning
- enable monitoring of people with, and without, Protected Characteristics under the Equality Act
- support the work of the School Teachers' Review Body

Staff personal data includes, but is not limited to, information such as:

- contact details, next of kin
- National Insurance numbers
- salary information
- qualifications

- absence data
- personal characteristics/protected characteristics
- medical information
- outcomes of any disciplinary procedures

We will only retain the data we collect for as long as is necessary to satisfy the purpose for which it has been collected.

We will not share information about staff with third parties without consent unless the law allows us to. This may include advisers such as our Occupational Health and our Human Resources advisers. We are required, by law, to pass certain information about staff to specified external bodies, such as our Local Authority and the Department for Education, so that they can meet their statutory obligations.

Any staff member wishing to see a copy of information about them that the school holds should contact the relevant Head of School/Service within Aspire.

## **8. Subject Access Requests**

Under the UK GDPR, Staff, Students and Parents\Carers have a right to request access to information the Academy holds about them. This is known as a Subject Access Request.

Subject Access Requests must be submitted in writing, either by letter or email. Requests should include:

- The subjects name
- A correspondence address
- A contact number and email address
- Details about the information requested

The Academy will not reveal the following information in response to Subject Access Requests:

- Information that might cause serious harm to the physical or mental health of the subject or another individual
- Information that would reveal that the child is at risk of abuse, where disclosure of that information would not be in the child's best interests
- Information contained in adoption and parental order records
- Certain information given to a court in proceedings concerning the child

Subject Access Requests for all or part of the student's educational record will be provided within 15 school days.

If a Subject Access Request does not relate to the educational record, we will respond within 1 calendar month.

We reserve the right to charge for requests which are deemed to be excessive.

## **9. Parental requests to see the Educational Record**

Parents of students at this school do not have an automatic right to access their child's educational record. The Academy will decide on a case-by-case basis whether to grant such requests, and we will bear in mind guidance issued from time to time from the Information Commissioner's Office (the organisation that upholds information rights).

For a parent to make a subject access request, the child must either be unable to understand their rights and the implications of a Subject Access Request or have given their consent.

The Information Commissioner's Office, the organisation that upholds information rights, generally regards children aged 12 and above as mature enough to understand their rights and the implications of a Subject Access Request. Therefore, most Subject Access Requests from parents of students at our Academy may not be granted without the express permission of the student.

If parents ask for copies of information, they will be required to pay the cost of making the copies.

## **10. Data accuracy**

Data held will be as accurate and up to date as is reasonably possible. If a data subject informs Aspire of a change of circumstances his/her computer records will be updated as soon as is practicable.

Data Checking Sheets for students will be provided to data subjects so they can check its accuracy and make any amendments as follows:

- On referral to Aspire
- For Staff, Data Checking Sheets will be issued every 12 months

Where a data subject challenges the accuracy of his/her data the Academy will immediately mark the record as potentially inaccurate, or "challenged". In the case of any dispute, we shall try to resolve the issue informally, but if this proves impossible, disputes will be referred to the Board of Trustees under the formal Grievance Procedure.

## **11. CCTV**

We use CCTV in various locations around the school site to ensure it remains safe. We will adhere to the ICO's code of practice for the use of CCTV.

We do not need to ask individuals' permission to use CCTV, but we make it clear where individuals are being recorded. Security cameras are clearly visible and accompanied by prominent signs explaining that CCTV is in use.

Any enquiries about the CCTV system should be directed to the School GDP Lead – see details in Section 17.

## **12. Storage of records**

- Paper-based records and portable electronic devices, such as laptops and hard drives, that contain personal information are kept under lock and key when not in use.
- Papers containing confidential personal information should not be left on office and classroom desks, on staffroom tables or pinned to noticeboards where there is general access.
- Where personal information needs to be taken off site (in paper or electronic form), staff must sign it in and out from the school office. Staff must adhere to school policies and procedures when taking data off site.
- Passwords that are at least 8 characters long containing letters and numbers are used to access school computers, online resources, laptops and other electronic devices.
- Multi factor authentication is applied to all Staff O365 accounts when accessing Cloud Data (Outlook/Teams/Onedrive)
- Encryption software is used to protect all Devices, anonymisation and pseudonymisation will be used to protect the data. The use of USB sticks is forbidden. If one is required, this has to be authorised by the CEO or Governing Body.
- Cloud Data located is backed up every night using Redstore Microsoft 365 Backup Solution.
- Staff, students or governors who store personal information on their personal devices are expected to follow the same security procedures for school-owned equipment.
- Trustees are required to use school email addresses and use cloud storage for sharing information and data.
- UK GDPR compliant cloud storage will be used for all online data storage.

## **13. Disposal of records**

Personal information that is no longer needed, or has become inaccurate or out of date, is disposed of securely. For example, we will shred or incinerate paper-based records, and override electronic files. We also use an outside company to convert paper records to electronic and to shred documents on site.

See our Data Retention Policy for details on how long we keep records for and how we dispose of them, when required.

## **14. Training**

Our staff and trustees are provided with data protection training as part of their induction process and this is refreshed annually each September. Data protection will also form part of continuing professional development, where changes to legislation or the school's processes make it necessary to keep staff up to date.

## **15. Monitoring arrangements**

Aspire's Data Protection Lead is responsible for monitoring and reviewing this policy.

The Data Protection Lead checks that the school complies with this policy by, among other things, reviewing school records at least annually or more frequently if required. This document will be

reviewed when the General Data Protection Regulation comes into force, and then every 2 years, or sooner if required.

At every review, the policy will be shared with the Board of Trustees.

## 16. Contact

If you would like to discuss anything in this policy, in the first instance please contact the School Data Protection Lead below:

| Position                    | Name        | Email                  | Phone        |
|-----------------------------|-------------|------------------------|--------------|
| Aspire Data Protection Lead | Brian Lewis | blewis@aspireap.org.uk | 01494 445815 |
| Data Protection Officer     | Turn IT on  | dpo@turniton.co.uk     | 01865 597620 |